



Family Promise[®]
of Orange County

Building Community. Strengthening Lives



Annual Statement 2013

Accomplishments
Programming
Financials
Donors

OUR MISSION:

The mission of Family Promise of Orange County is to help homeless families achieve housing stability by providing short term shelter, meals, case-management and hospitality.

OUR VISION:

We believe that no child should have to sleep in a car, in a park, or under a bridge, and that every family deserves a chance to be whole and have a roof over their head again.

FAMILY PROMISE STAFF

Casey Crosbie – Executive Director
Kevin Corbett – Operations Manager
Erica Weedn – Case Manager
Leslie Dey - Bookkeeper
Lisa Rothenberger – Case Management Intern

FAMILY PROMISE BOARD

Melody Mosley – President
Bernd Steinebrunner – Vice-President
Barbara Mazeau - Secretary
Gerry Herter – Treasurer
Paul Brien
Dori Daganhardt
Bernie Jeltema
Lianne Oakes
Lynn Petersen
Stephanie Toon Glassman



Director's Welcome

Dear Friends,

We have just finished our second year! I can't believe how quickly time has passed. Thankfully, it has been time very well spent. In 2013 alone we helped 115 family members move from sleeping in their cars or with friends to having a place to call their own.

We couldn't have done any of this without you, the local community. Once again in 2013 we have had the helping hands of hundreds of volunteers. You prepared some 10,000 meals for our guests, staffed our Family Resource Center, and provided both friendship and mentoring opportunities to 30 families who were going through one of the toughest times of their lives.

As we move into the New Year, I want to thank everyone who has been involved in 2013 – donors, volunteers, staff and board members alike. You have done so much more than just offer a meal or a night's rest. You have provided hope. Families leave our program with more than just a roof over their heads or a new job. They come away from Family Promise with the confidence that they can succeed, and the knowledge that the volunteers they met during their stay have faith in them. That knowledge is something that is truly irreplaceable.



Sincerely Yours,

Casey Crosbie
Executive Director





Stories from our Families

EMERGENCY SHELTER: INTERFAITH HOSPITALITY NETWORK (IHN)

Myia's Story –

"When we came to Family Promise my children and I had nothing but the clothes on our backs. We had been staying in an old, broken-down RV that belonged to a local church. There were no services for us in our own area, so the church called Family Promise in Orange County.

Words can't describe what you all have done for me. I had more love shown to me here than any other time in my life. The staff helped me believe in myself, helped me get a job and daycare, and what I can't believe is they even got me a car! A car! I still cry when I think about it. Thank you, thank you thank you."

JACOB'S HOUSE: TRANSITIONAL HOUSING

Monica & Francisco's Story -

"It is hard to find a place to go when you have a family of seven! We had been struggling for some time before we became homeless. Francisco works very hard, but still we found ourselves further and further behind on our bills. When our car broke down that was the final straw. We knew we had to leave our apartment or be evicted, but it didn't seem like any shelter would take a family with six kids. Thankfully Family Promise took us in. While we were there we were able to save for a down payment as well as pay off our back owed rent. We don't know what we would have done without you."



Statistics at a Glance:

- 115 Individuals Served
 - 72 Children
 - 30 Families
- 92.5% of Families Return to Housing
- Average Stay
 - 38 Days IHN
 - 60 Days – Jacob's House
- 24 Congregations Involved
- 6225 Bed Nights Provided
- 9662 Meals Served
- 900 Volunteers Logged 10,750 Hours (estimate)
- For every \$1.00 donated in cash, we receive \$1.20 in in-kind support
- 92 cents of every dollar donated goes to programming

Quote from a Volunteer

We have been working with Family Promise from the beginning. To see how much the organization has grown and how many lives it has touched truly warms our hearts. We love visiting with and reaching out to the families when our church is hosting, and we volunteer regularly at the Day Center. Thanks for giving us this opportunity to do God's work!

-Joyce Claussen & Larry Mamchur



OUR SECOND GALA DINNER

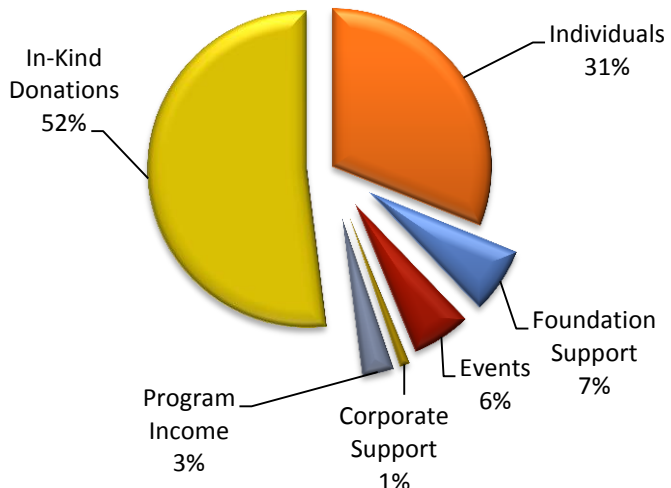
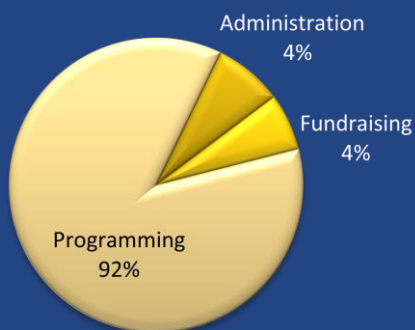
In July of this year we hosted our second Summer Celebration outdoors at the historic Wilcox Manor in Tustin. In the spirit of community involvement, **we were privileged to have our venue, the entertainment, and much of the food donated.** This allowed us to minimize our costs and give more to the families who need our assistance.

IN-KIND DONATIONS

Major Donations in 2013 include:

- \$86,160 in Volunteer Hours
- \$24,155 in Meals
- \$49,245 in Bed Nights
- \$42,000 in Rent
- \$8,251 in Toiletries, Furniture & Items for Families
- \$1,480 in Software & Misc.

EXPENSES BY CATEGORY



Income

| | |
|---------------------------|------------------|
| Individuals | \$126,290 |
| Foundation Support | \$27,400 |
| Events | \$24,475 |
| Corporate Support | \$4,200 |
| Program Income | \$12,793 |
| Total (Cash) | \$195,158 |
| In-Kind Donations | \$211,251 |
| Total with In-Kind | \$406,409 |

Expenses

| | |
|---|------------------|
| Programming Expenses | \$347,638 |
| <i>-Includes: Program Staff, Client Supportive Svcs</i> | |
| <i>In-Kind Meals & Donated Space</i> | |
| Administrative Expenses | \$14,222 |
| Fundraising Expenses | \$14,187 |
| Total Expenses | \$376,647 |
| Net Profit | \$29,762 |

*For more financial information and for our most recent Form 990, visit us on our website at www.FamilyPromiseOrangeCounty.org.



Our Programs – How We Serve

Interfaith Hospitality Network – Emergency Shelter Program

Our Interfaith Hospitality Network is a congregationally based response to homelessness. Congregations of all denominations and faiths open up their facilities to homeless families, allowing up to four families at a time to stay as the guests of the faith community. Congregations prepare three meals a day for the families, and volunteers from the congregations spend their evenings with the families themselves.

Participants in the program also receive comprehensive, individualized case-management at our Family Resource Center in Orange, CA. This includes but is not limited to job and credit counseling, resume writing, welfare advocacy, budgeting classes, and individual and family therapy. With the assistance of wrap-around care, participant families typically return to full independence within 2-3 months.

Jacob's House – Transitional Housing Program

Jacob's House offers transitional, low-cost housing for homeless families for up to six months. Families who participate in the program are typically employed full time, and focus on paying back debts and saving while in the program. Families have the same case-management available to them as in our congregational program.

New in 2014! – Our Supplemental Nutrition Program

One of the most common needs reported by our families following their return to housing is continued assistance with food. In order to serve this need in 2014 we will be beginning to offer non-perishable food items to both our families and to the local community.

Our Commitment to our Families:

We Promise to enable children to **stay in their home school** whenever possible, to continue to be involved in school activities, and to receive the tutoring and attention they need to thrive.

We Promise to empower parents to **return to stability and full independence** as quickly as possible, and to escape the poverty trap that is recurring and chronic homelessness.

We Promise to continue to provide **two years of continued care** to every family that graduates from our program, to ensure that they are never homeless again.



CORPORATE & FOUNDATION SUPPORT

Beightler Squires Charitable Trust
Cadigan Communities, LP
Corelogic
East Bay Foundation
First American Trust
Golden State Foods Foundation
HMWC CPAs & Business Advisors
Infinite Quality Lending
Jewish Community Foundation of Orange County
Metlife
Orange County Community Foundation
Pro IMC, Inc.
Quintana, Reynard APC
Schwab Charitable Fund
Strategic Frameworks, Inc.
Ventura Foods

INDIVIDUAL & CONGREGATIONAL SUPPORT

Patrons: \$10,000 or Greater

Scott & Karen Green
Melody Mosley & Barry Silverman
Trinity United Presbyterian Church, Santa Ana

Benefactors: \$2,500 - \$9,999

Abiding Savior Lutheran Church & School
Anonymous
Susan & Mark Allen
Dori Daganhardt
Joe Fyne
Carl & Katherine Greenwood
Gerald E. & Loretta M. Herter
Irvine United Congregational Church
Bernard & Sally Jeltema
Henry M. Mayhew
John & Cathy Monson
Anand Nallathambi
Lynn T. Petersen
Presbyterian Church Of The Master, Mission Viejo
Bernd & Jeanne Steinebrunner
Tustin Presbyterian Church

Sponsors: \$500 - \$2,499

Manjit Bawa
John & Linda Benner
Gene & Alma Crosbie
Coast Hills Community Church, Aliso Viejo
Greg Duncan
First Presbyterian Church of Orange
First United Methodist of Orange
Andrea Ferran
Deborah & Donald Griffin
William Groves
Judy Helper
King of Glory Lutheran Church, Fountain Valley
Randy & Sarah Lake
Jennifer Leathem
Lutheran Church of the Resurrection, Huntington Beach
Dave Lowin
Michelle & Paul Madick
Barbara Mazeau
Christina Moulson
George & Paula Munzing
Donald Ray Powell
Richard and Jewel May
St. Mark Presbyterian Church, Newport Beach
Kuldeep Singh

Friends: \$1 - \$499

Amol Ambewadkar
Donald & Catherine Baddorf
Stephanie Brown
Roseanne & Richard Bye
California-Pacific Annual Conference
Corinne Carey
Carole Carlson
Christ Church by the Sea, Newport Beach
Church of the Foothills, Tustin
Mary Allison Carroll
Socorro L. Ching
Huw Christopher
David Clemensen
Denise & Gary Collins

INDIVIDUAL SUPPORTERS, CONTINUED

Friends: \$1 - \$499

Robert & Helene Coulter
Mark Cross
Theodore Eck
Robert Estes
Carol Ferguson
Felicity Figueroa
Barry & Sherri Anne Finch
Mary Dee Foft
Harry Foreman
Lynn M Gaede
Scott & Karen Gale
Carrie Gibson
Bob Glassman
Bonnie Glende
Manuel Gonzales
Sarah Halverson
Stephen & Suzanne Handler
Lou & Jackie Hanson
Patricia Anne Hartley
Thaddeus Heitmann
Harry Hofferbert
Michael Holland
Robert & Sandra Klein
Alan & Catherine Marcum
Ramona May
Gerald & Gina McLane
Carrie Miles
Jon Gregory Miller
Arlene Mills
Mission Hills Church, Mission Viejo
M. Joan Mortenson
Robert & Carolyn Mosley
Scott G. & Marla Nathan
Lawrence Newman
Steven Newman
Lianne R. Oakes
Glenn Osterode
Dennis & Mae Parrett
Michele Pfeiffer
Irene Pietsch
Victoria Piraino

Maria Segura
Arlene Post
Janice Ramsay
Boris Rangelov
Richard Roge
Janice G. Rosse
Dawn Russell
Anna Samples
Beryl Smith
Susan Jo Staub
Beverly Stolte
James A. & Patricia Stone
Martha Swander
Robert & Lynn Terry
Clarence & Joy Vandruff
Karen & Paul Wallace
Erin Weller
Mark Weller
Ron & Dorothy Weller
Gloria Wildman
David Williams
Wayne Wilson
Gerald Wolf
Audrey Woolfolk
Yorba Linda Presbyterian Church
Elizabeth Zaun

MAJOR IN-KIND DONORS

7-Eleven
Atlantis Casino Resort Spa
Best Buy
Disneyland
HMWC CPAs & Business Advisors
FujiFilm Inc.
Knott's Berry Farm
The Improv Irvine
Miracle Springs Resort & Spa
OPI Products, Inc.
SawDust Arts and Craft Festival
Scantron Corp.
Sea World
Target Corp.
The Historic Wilcox Manor of Tustin

HOST CONGREGATIONS

Church of the Foothills, Santa Ana
Christ Church by the Sea UMC, Newport Beach
Coast Hills Community Church, Aliso Viejo
Congregation Shir Ha-ma'lot, Irvine
First Presbyterian Church, Fullerton
First United Methodist, Orange
Irvine Presbyterian Church, Irvine
King of Glory Lutheran, Fountain Valley
Mission Hills Church, Mission Viejo
St. Mark Presbyterian, Newport Beach
St. Paul's Lutheran, Orange
Trinity Cristo Rey Lutheran, Santa Ana
Trinity United Presbyterian, Tustin
Tustin Presbyterian, Tustin

SUPPORT CONGREGATIONS

Abiding Savior Lutheran, Lake Forest
Congregation B'nai Israel, Tustin
First Presbyterian Church, Orange
Irvine United Congregational Church, Irvine
Lutheran Church of the Resurrection, Huntington Beach
Morningside Presbyterian Church, Fullerton
Our Lady of Mt. Carmel Catholic, Newport Beach
Sikh Temple of Orange County, Santa Ana
St. Cecilia Catholic, Tustin
Temple Beth Shalom, Santa Ana

This report is dedicated in memory of Robert Terry, beloved father, husband, friend and Family Promise volunteer.



FAMILY PROMISE OF ORANGE COUNTY

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